

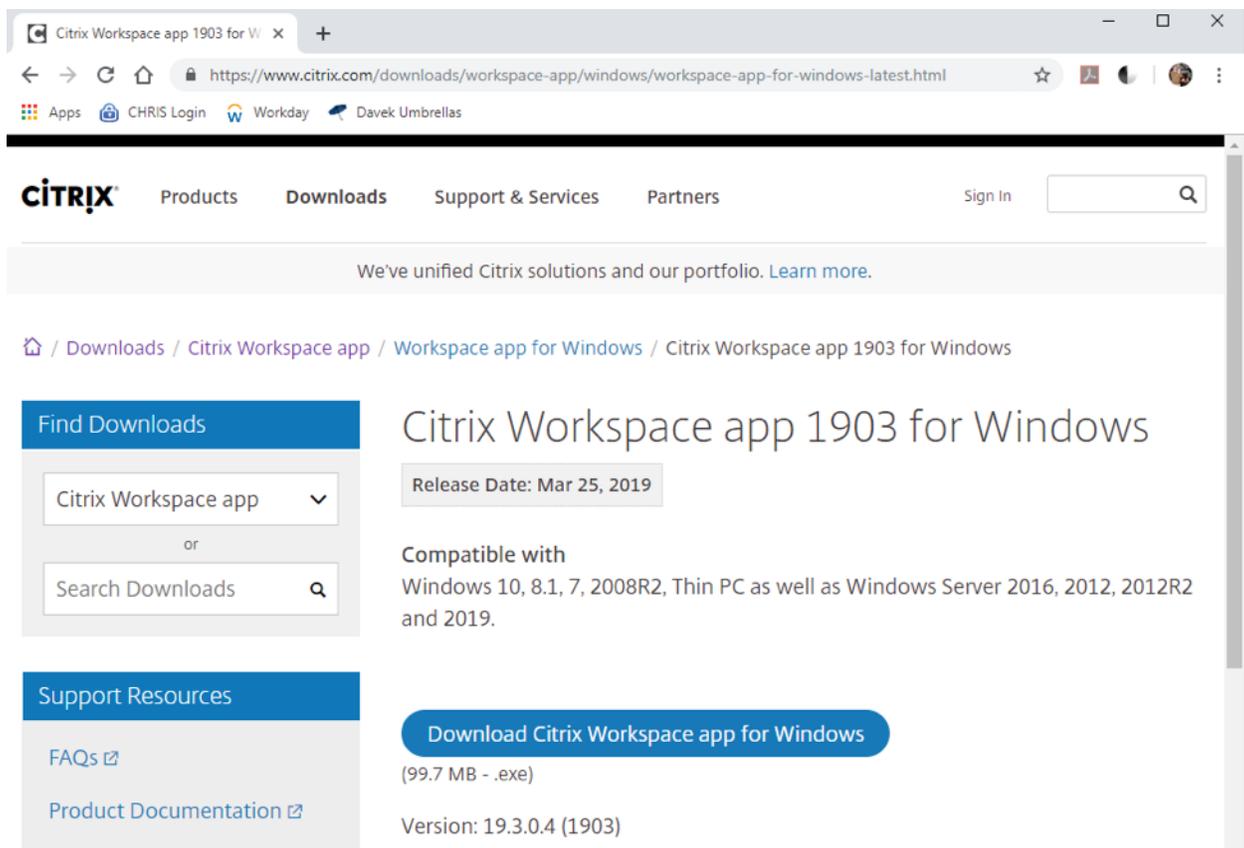
Citrix Client Installation on a PC Using Google Chrome

The Citrix client allows CHRIS users to access the CHRIS database from any location. The Citrix client is free and can be downloaded and installed using this guide. CHRIS data facilitators are responsible for completing the initial setup and installation of the Citrix client on each user's workstation. These instructions apply using Google Chrome browser. To install Citrix Workspace app using another browser, contact the Help Desk.

Step 1. Download the Citrix Workspace App Client from the Citrix website by clicking [here](#):

[Citrix Workspace App](#).

Step 2. Click the “Download Citrix Workspace app for Windows” button.
(The Citrix Workspace app version number may be different. This will not affect installation.)



The screenshot shows a web browser window displaying the Citrix website. The address bar shows the URL: <https://www.citrix.com/downloads/workspace-app/windows/workspace-app-for-windows-latest.html>. The page features the Citrix logo and navigation links: Products, Downloads, Support & Services, and Partners. A search bar is visible in the top right corner. Below the navigation, a banner reads: "We've unified Citrix solutions and our portfolio. [Learn more.](#)"

The main content area displays the breadcrumb path: [Home](#) / [Downloads](#) / [Citrix Workspace app](#) / [Workspace app for Windows](#) / [Citrix Workspace app 1903 for Windows](#). A search bar on the left is labeled "Find Downloads" and contains the text "Citrix Workspace app". Below it, a search box is labeled "Search Downloads".

The main heading is "Citrix Workspace app 1903 for Windows". Below the heading, the release date is listed as "Release Date: Mar 25, 2019". The compatibility section states: "Compatible with Windows 10, 8.1, 7, 2008R2, Thin PC as well as Windows Server 2016, 2012, 2012R2 and 2019."

A prominent blue button labeled "Download Citrix Workspace app for Windows" is visible, with the file size "(99.7 MB - .exe)" and the version "Version: 19.3.0.4 (1903)" listed below it. On the left, under "Support Resources", there are links for "FAQs" and "Product Documentation".

Step 3. When the file has completed downloading, click “CitrixWorkspaceApp.exe” at the bottom left corner of the screen.

The screenshot displays a web browser window with the URL <https://www.citrix.com/downloads/workspace-app/windows/workspace-app-for-windows-late...>. The page header features the Citrix logo and navigation links for Products, Downloads, Support & Services, and Partners. A search bar is located in the top right corner. Below the header, a message states: "We've unified Citrix solutions and our portfolio. [Learn more.](#)"

The breadcrumb trail indicates the current page: [/ Downloads / Citrix Workspace app / Workspace app for Windows / Citrix Workspace app 1903 for Windows](#).

The main content area is titled "Citrix Workspace app 1903 for Windows". It includes a "Find Downloads" section with a dropdown menu set to "Citrix Workspace app" and a search box labeled "Search Downloads". To the right, the "Release Date" is listed as "Mar 25, 2019".

The "Compatible with" section specifies: "Windows 10, 8.1, 7, 2008R2, Thin PC as well as Windows Server 2016, 2012, 2012R2 and 2019."

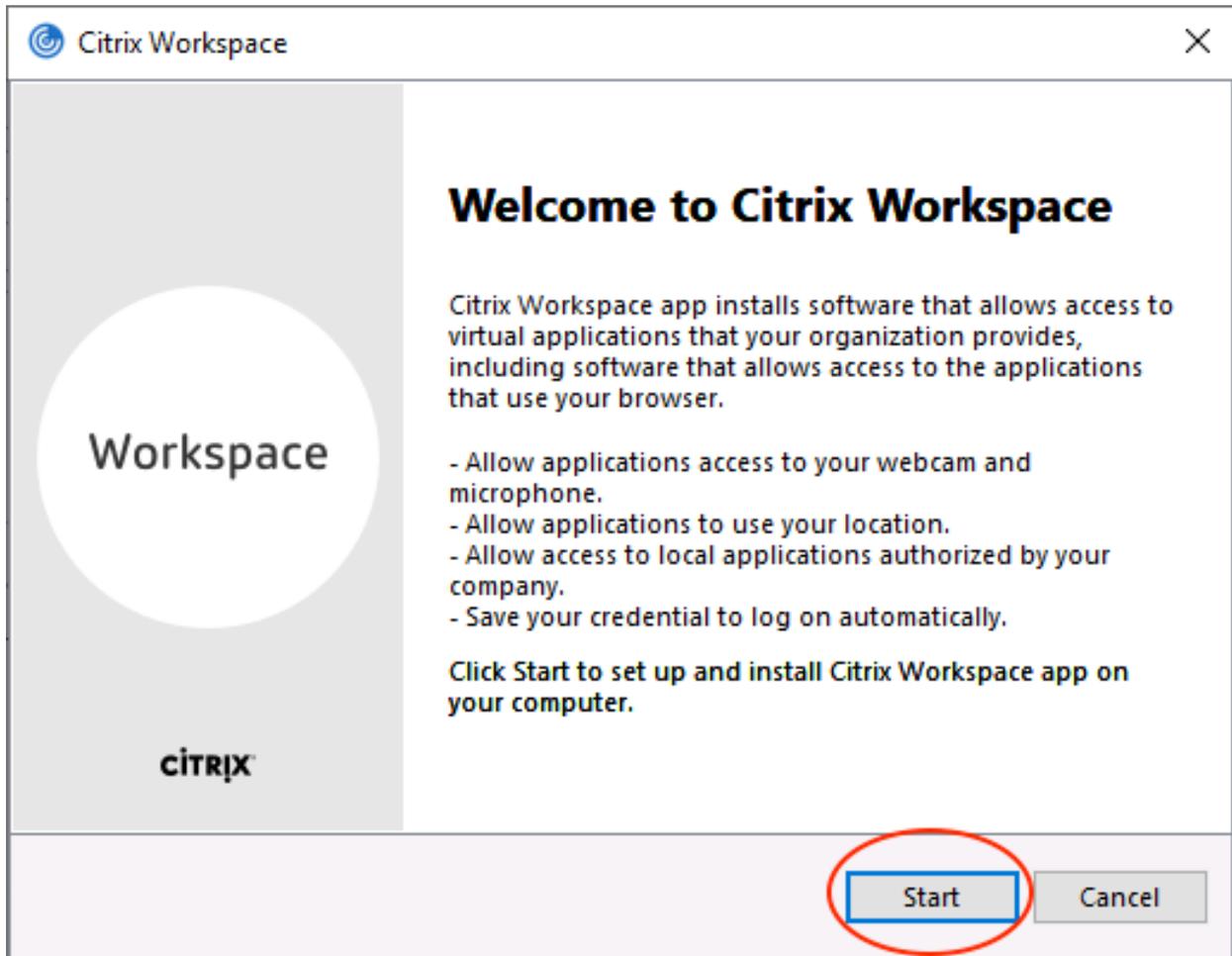
A prominent blue button reads "Download Citrix Workspace app for Windows". Below this, the file size is noted as "(99.7 MB - .exe)" and the version is "Version: 19.3.0.4 (1903)".

The "Checksums" section displays a long alphanumeric string: "086DBE728BFBA427D1DF28C3A7ADEB072CD3878758084A547879759EE36064".

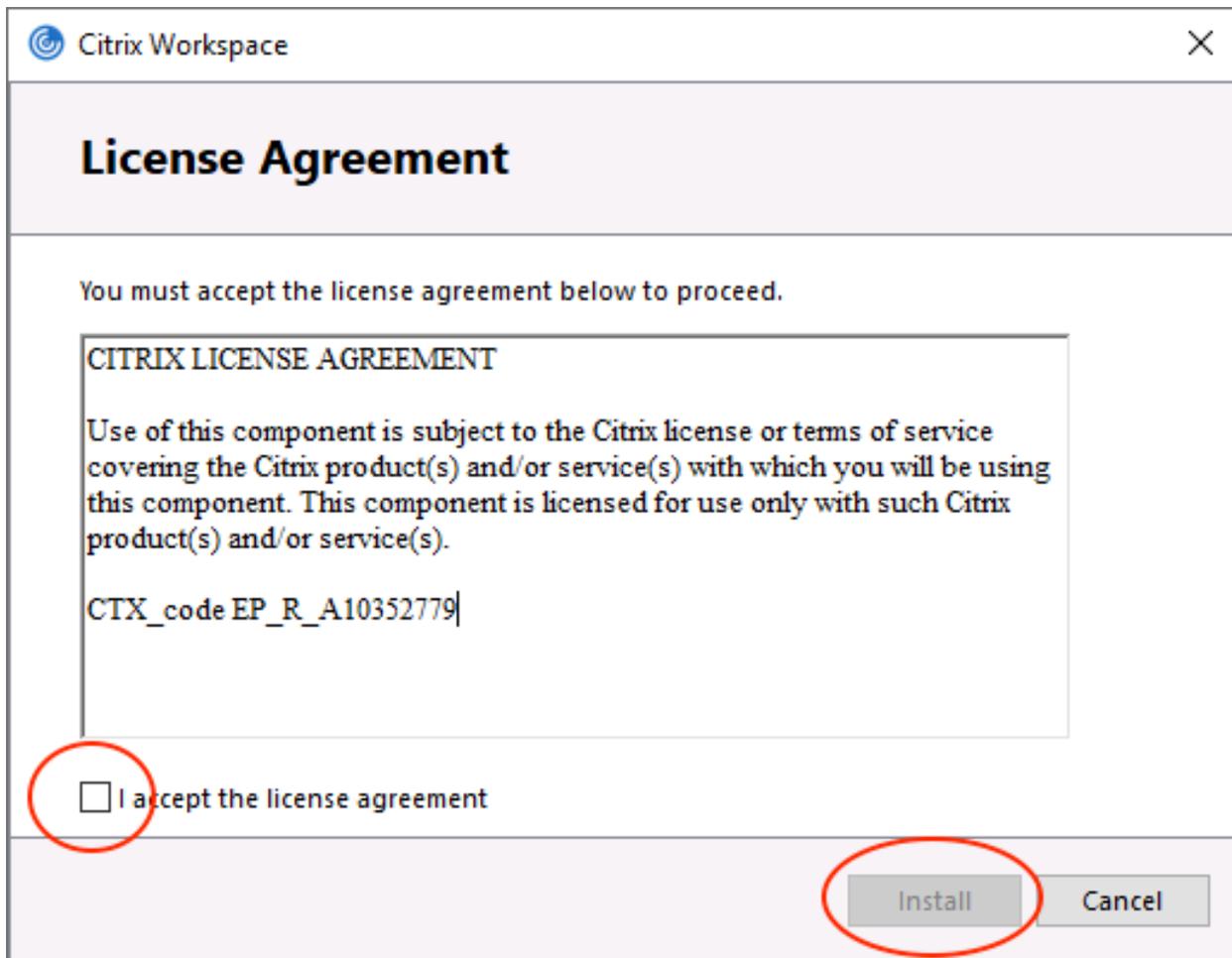
A section titled "What's new, fixed or updated (Release notes)" contains the text: "Please review the [product documentation](#) for the complete list of features."

At the bottom of the browser window, the Windows taskbar shows a file named "CitrixWorkspaceApp.exe" circled in red, indicating the downloaded file.

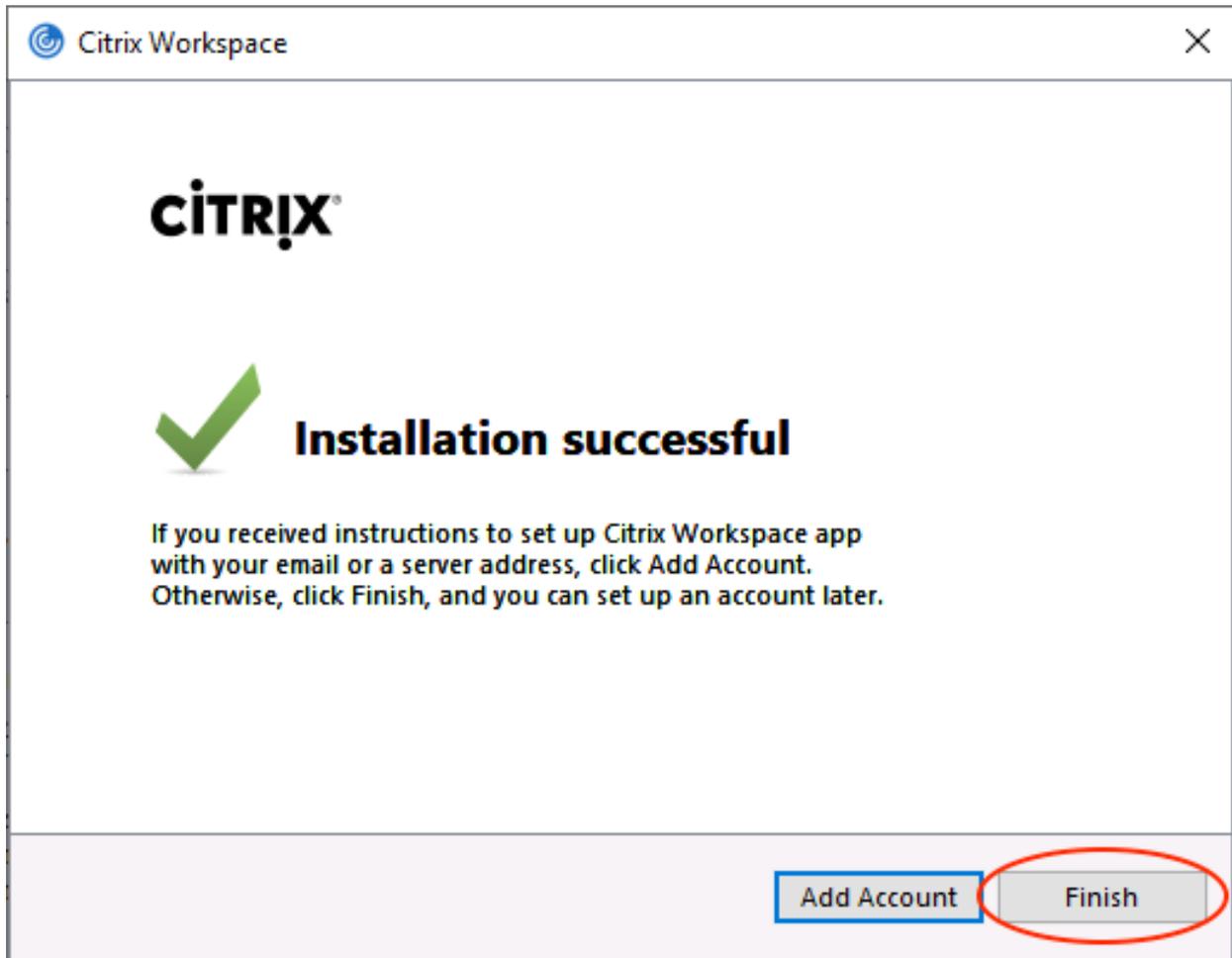
Step 4. Click “Start” to begin the installation.



Step 5. Accept the license agreement and click “Install”.



Step 6. DO NOT click “Add Account”. Only click “Finish”.



If you experience any issues installing the Citrix Client, please see the [Troubleshooting](#) section or call the CHRIS [Help Desk](#).